

Powerful & Effective

Interview Techniques

Strategies for Public, Private & Enforcement Investigators
Instructed by FBI Agent Dick Miller (ret.)

January 23, 2009 - 8:00 am to 5:00 pm

at Willamette Falls Hospital, Community Health Ed Center Auditorium,
519 15th Street, **Oregon City**

Cost: Only **\$99**

when you register via our website: www.code4.org

Register via phone 800-622-9391 & cost is \$109 (Save \$10 when you register on-line)

Cost includes course certificate & handout

Group discounts (10 or more) - Prepayment not required we can bill agency!

Attendance certificates will be available for CEU credit or training files. DPSST rosters available for training credit.

Course Content:

- Focused Interview Strategies
- Interview Fundamentals
- Verbal & Non-Verbal Behavior
- Active NVB in Interview Situations
- Interviewing Victims, Witnesses, Suspects
- Memory Retrieval
- Use of Memory Retrieval Method
- Use of Behavioral Questions
- Building Rapport with Your Subject

Intended Audience:

- Any Law Enforcement Personnel
- State Board Investigators
- Private Investigators, Arson Investigators
- Local, State & Federal Investigators
- Licensing and Employment Investigators
- USFS, ICE, BLM, DEA & Military Investigators
- Children's Services & Elder Abuse Investigators
- Liquor Control and Gaming Investigators
- Insurance, Fraud, Lottery Investigators
- Police, Probation, Corrections, Campus Police
- T.S.A. Investigators, Tourism Police, Homeland Security
- Government Inspectors & Examiners
- School Security Personnel / Investigators

Instructor:

F.B.I. Agent Dick Miller (*retired*) has impressive experience conducting interviews for criminal, private and employment related cases both foreign and domestic. Mr. Miller spent an incredible 30 years with the Federal Bureau of Investigation investigating criminal cases, including violent crimes, financial crimes, applicant background investigations and other FBI related incidents.

Mr. Miller has also served as an instructor for FBI courses on Interview/Interrogation, Criminal Investigation and Crisis Negotiations. Mr. Miller currently provides instruction on topics such as, Interview and Interrogation, Criminal Investigation and Instructor Development in the United States and Internationally in countries including Afghanistan, Bosnia, Botswana, Columbia, Kenya, Mozambique and the United Arab Emirates.

He has a wealth of experience and insight and understands the complicated situations and diversity within which we conduct our investigations. He is also a licensed private investigator, security consultant and contract background investigator.

Code 4 Public Safety Education Association
800-622-9391

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