

# Verbal Judo

**EXCELLENCE IN TACTICAL COMMUNICATIONS**

**February 2, 2010** - 8:00am to 4:30pm

at the Best Western Park Plaza Hotel  
620 South Hill Park Drive, **Puyallup, WA**

Cost: Only **\$99** - when you register via our website: **www.code4.org**

Register via phone 800-622-9391 & cost is \$109 (Save \$10 when you register on-line)

Cost includes course certificate & handout

Group discounts (10 or more) - Prepayment not required, we can bill agency!

Attendance certificates provided for CEU's or training files.

## Intended Audiences for This Course

### •Anyone in the Field of Public Safety:

Police, Probation (Juvenile or Adult), Corrections, Fire,  
USFS, BLM, Dispatchers, Campus Safety, Investigators

### •Government and Private Sector Personnel:

Inspectors (Ag, Building, Code), Liquor or Gaming Control,  
Security, PI's, Other Government Personnel

## Goals Of This Course

### •Conflict Management

Enhance Personal Safety  
Diffuse Potentially Dangerous Situations  
Lessen Stress at Work and at Home

### •Enhance Professionalism

### Improved Employee & Agency Reputation

Increase Productivity  
Decrease Citizen Complaints  
Decrease Vicarious Liability  
Enhance Articulation

## Your class cost includes:

Morning coffee, door prizes, attendance certificates  
for CEU's / Training records - plus a fun & educational atmosphere !

## Instructor:

Mike Manley is Vice President of Operations and a Trainer for the Verbal Judo Institute, Mike has created an exciting, edge of your seat, powerfully informative Verbal Judo presentation. Mike brings mastery to the classroom as a result of his extensive experience. That experience includes 23 years of hands on conflict resolution in the streets of New York City as a police officer. Before his retirement from NYPD, Lieutenant Manley created, staffed and administered The Verbal Judo Training Unit of the New York City Police Department. Prior to his moving on into the private sector, he also assisted in creating the internationally renowned CPR (Courtesy Professionalism Respect) program at NYPD.

More info at:  
**www.code4.org**

**Code 4 Public Safety Education Association - 800-622-9391**

**Code 4 is a non-profit 501(c)(3) Education Association**

Make checks payable to **Code 4** - 711 Medford Center #265, Medford, OR. 97504  
Code 4 Tax ID number is 93-1248059



**Code 4 Public Safety Education Association**

**Has Provided Training To The Northwest For Over 10 years !**

Portland, OR - Boise, ID - Spokane, WA - Salem, OR - Reno, NV - Tumwater, WA - Eugene, OR - Pocatello, ID - Puyallup, WA

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