

# Tactical Silence

## Controlling Subjects & Situations Before Contact

**February 23, 2010** 8:00 am to 4:30 pm

at the Blue Mountain Community College, Umatilla Hall - OSU Conference Room  
2411 NW Carden Ave, **Pendleton, OR**

Course made possible by the Pendleton Police Department  
(Free parking all around Umatilla Hall)

### Course Covers

- Diagnosing Intentions & Movements
- Understanding Human Channels & Controls
- Interpreting The Body's Indicators of Action
- Questioning for a Constructive Contact
- Active Listening in Critical Situations
- Powerful Communications/Listening Tools
- Getting Others To Listen More Effectively

This course is designed to help you see and prepare for dangerous situations early, giving you the edge. Course content increases concentration on subjects and situations and gives you confidence in your ability to see, react and make split second decisions.

This course compliments trainings in communication, tactics and reading people. This training takes you to the next level with more tools for the situations you come in contact with. High stress and low key events will be discussed. PowerPoint and videos will be used to compliment the education and make this an enjoyable training day.

**Cost: Only \$99**

when you register via website: [www.code4.org](http://www.code4.org)

**Register via phone 800-622-9391 & cost is \$109**

**(Save \$10 when you register on-line)**

Cost includes course certificate & handout

Group discounts (10 or more)

Prepayment not required, we can bill agency!

Attendance certificates provided for CEU's or training files.

DPSST Rosters will be available.

### Intended Audiences

This course is intended for anyone dealing with difficult people or potentially dangerous situations. Great training for all law enforcement personnel, probation, corrections, campus safety, security, liquor control, gaming enforcement, parks staff, investigators, government inspectors, government examiners, TSA, ICE, BLM, USFS, USBP, DOE, Fire, EMS, and their support staff and volunteers.

This training is valuable for all of us in public safety, criminal justice or government service. The knowledge application is up to you from Tactical Teams to enforcement to improving work and personal safety or service.

### Instructor:

Captain Joe Puckett has responded to many critical incidents and dealt with many difficult people and situations in his 20 years of law enforcement experience. His edge in those situations was his extreme interest in and attention to human behavior and the human response to words and actions. Joe Puckett brings to this training his diverse experience which included service as a crisis/hostage negotiator, first responder and investigator. Mr. Puckett also addresses a diverse audience and their learning needs from his duties which included administrative and human resources experience, airport and event/location security, dignitary protection and dealing with the public on non-criminal related matters. He has been a public safety instructor since 1991. He has instructed from the local level to the federal level of personnel and has a wide range of previous audience members from human resources to adult and family services to security, private investigators, public safety and criminal justice personnel.

### Code 4 is a non-profit 501(c)(3) Education Association

Make checks payable to **Code 4**, 711 Medford Center #265, Medford, OR. 97504

Code 4 Tax ID number is 93-1248059

**Code 4 Public Safety Education Assoc. Has Provided Training To The Northwest For Over 13 years!**

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