

Powerful

Coaching & Counseling Skills

for Trainers, Supervisors and Managers

July 10, 2009 - 8:00am to 5:00pm

at the Washington County Sheriffs Office, Training Section (Second Floor)
215 S.W. Adams Avenue, **Hillsboro, OR**

(free parking on 3rd and 4th floor of parking garage across street)

For a supervisor or trainer, knowing the root cause of behavior is essential to applying the correct intervention. Coaching and Counseling reviews the causes of behavior and gives a clear method for determining motivation and gives the simple tools for addressing the issue. This is both an information and skills class.

Course Topics Include:

- Understanding the root cause of behavior
- Understanding that behavior is purposeful
- Dealing with "will" issues and performance
- Failure is often a choice not an ability issue
- Lack of performance is systemic/environmental in nature
- Exact steps you must take to neutralize problem employees

Your class cost includes:

Morning coffee, door prizes,
attendance certificates for your file or for CEU's.
DPSST Rosters will also be available for training credit.

*Excellent Management, Supervisor or
Career Advancement Training Hours*

Cost: Only \$99

when you register via our website: www.code4.org

Register via phone 800-622-9391 & cost is \$109

(Save \$10 when you register on-line)

Cost includes course certificate & handout

Group discounts (10 or more)

Prepayment not required we can bill agency!

Attendance certificates provided for CEU's/training files.

**This course made possible by
Washington County Sheriff's Office**

Great training for any of the following:

- Managers, Supervisors, Lead Workers
- FTO's, CTO's, PTO's, Trainers
- Supervisor Candidates

Instructor:

Captain Randy Barnes is a highly motivated commander with 25 years of progressive experience including 8 years as division commander. Captain Barnes is a creative and innovative leader. He is a proven communicator committed to principle-centered leadership, maximizing employee investment and organizational success. Captain Barnes has served as a faculty member in the Leadership Division at the Washington Criminal Justice Training Commission since 1995. He has been involved in the strategic planning and development for many of their ethical leadership, situational leadership and mentoring programs. Captian Barnes has spent many years involved in the FTO program and is currently the Commander of the FTO/PTO program for his department. He is a graduate of the FBI National Academy (207th session), a certified Leadership instructor with I.A.C.P. and serves as a guest instructor for the Northwest L.E. Command College. Mr. Barnes has also served since 1999 as the Tactical Situations Commander for the area Regional Emergency Response Team.

Training for Public Safety, Security, Criminal Justice & Government Personnel

Code 4 Public Safety Education Association - 800-622-9391

Code 4 is a non-profit 501(c)(3) Education Association

Make checks payable to **Code 4** - 711 Medford Center #265, Medford, OR. 97504

Code 4 Tax ID number is 93-1248059

Code 4 Public Safety Education Association Has Provided Training To The West For 13 years !

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